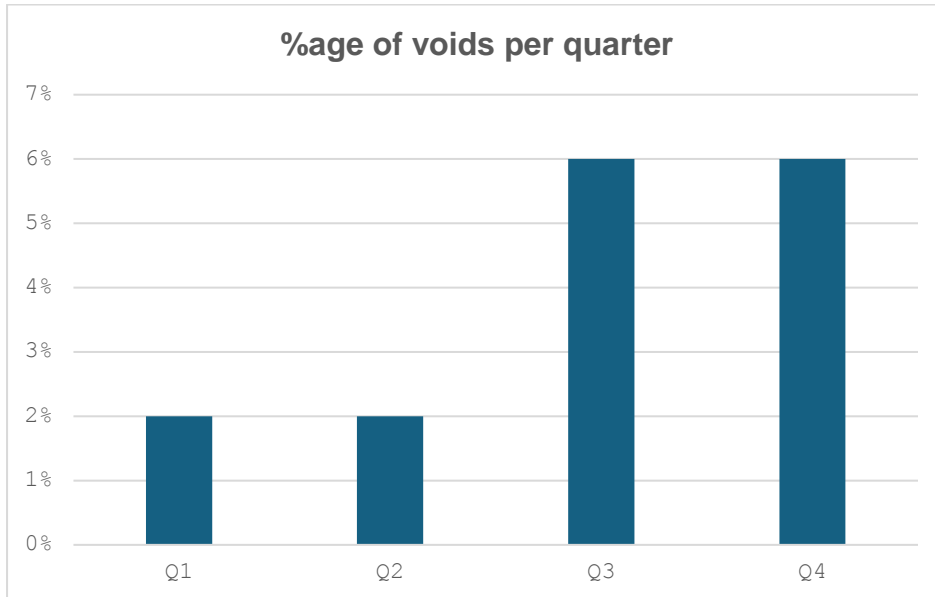


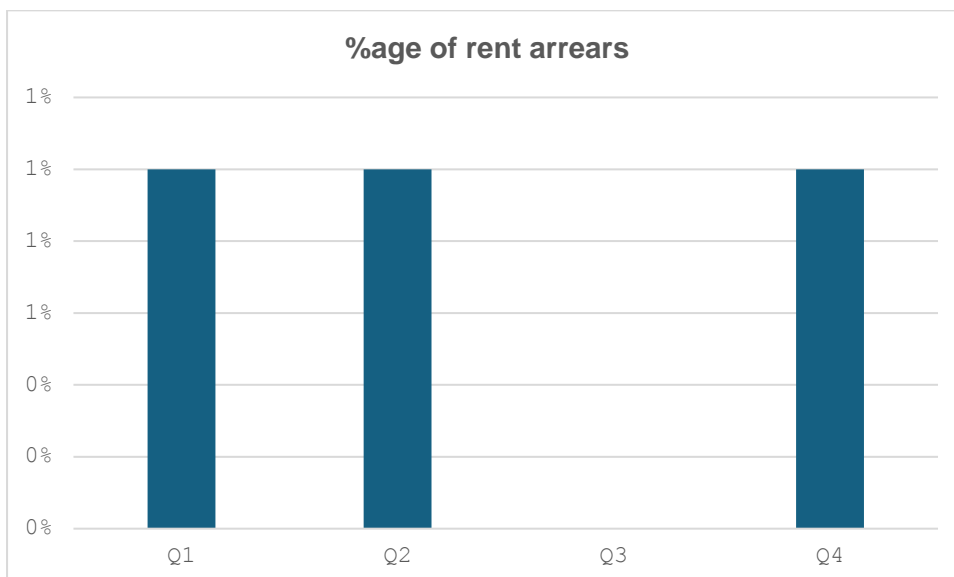
APPENDIX A

Crown House KPIs for 2025/26

KPI Performance measure: 5% or less of total residential units



KPI Performance measure: 5% or less of total gross income



KPI Performance Measure: 20 working days (allowing for references and works between tenancies)

